



# JACKSON®

**SAFETY**

## Hard Hat Customization FAQs

### Why should customers choose SureWerx (Jackson Safety) for their customized hard hat needs?

SureWerx boasts one of the most comprehensive Good/Better/Best hard hat product offerings in the industry today. With our new automated equipment and online portal, users can now fully customize their hard hat selection in 4 easy steps. Check out these turn-key solutions and benefits:

- Proofs and a quote sent within 3 days
- 5- to 10-day turnaround time on new orders (once proofs are approved)
- Reordering is easy. Customers can use their previous reference ID
- 5- to 10- day turnaround time on repeat orders (previous order placed within the past 12 months)
- Most competitive prices
- Low minimum order quantities
- Large printing surface proudly displays logos with no distortion
- 14 in-stock colors to choose from. Select up to 4 for no extra charge
- Print up to 4 colors on all 4 sides!
- Custom color matching to exact logo colors available for extra charge
- No set-up fees or print plate fees
- Qualifies for SureWerx Freight Prepaid Program. Custom orders can be combined with other SureWerx products to meet the freight prepaid amount.
- Custom logo orders are not returnable or refundable

### How do I get started? What if I have questions after I place my order?

- Simply go to [jacksonsafety.com/logoshop](http://jacksonsafety.com/logoshop) and fill out the easy-to-use online form. Most users have the form completed in 10 minutes or less.
- Dedicated email "hotline" if extra support is needed: [customsales@surewerx.com](mailto:customsales@surewerx.com)

### What are the order requirements?

- Order in multiples of 20 for the following styles: Minimum 20
  - α Advantage Series Cap Style Non-Vented
  - α Advantage Series Cap Style Vented
  - α Advantage Series Full Brim Non-Vented
  - α Advantage Series Full Brim Vented
  - α Blockhead FG Full Brim Non-Vented
  - α Blockhead FG Full Brim Vented
  - α CH-300 Industrial Climbing Style Vented
  - α CH-400V Industrial Climbing Style Non-Vented
- Order in multiples of 12 for the following styles: Minimum 24
  - α SC-6 Cap Style
  - α Charger Cap Style
  - α Sentry III Cap Style
- Order in multiples of 12 for the following styles: Minimum 36
  - α CH10 Bump Caps














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## What colors do you keep in stock?

We have 11 colors to choose from. Customers can choose up to 4 of our stocked colors for no extra charge.

### Choose 1–4 Free Stock Colors:

	<input type="checkbox"/>	Black	
	<input type="checkbox"/>	Red	PMS 1795C
	<input type="checkbox"/>	Dark Red	PMS 186C
	<input type="checkbox"/>	Brown	PMS 168C
	<input type="checkbox"/>	Orange	PMS 1665C
	<input type="checkbox"/>	Yellow	PMS 102C
	<input type="checkbox"/>	Green	PMS 356C
	<input type="checkbox"/>	Light Green	PMS 348C
	<input type="checkbox"/>	Blue	PMS 285C
	<input type="checkbox"/>	Dark Blue	PMS 281C
	<input type="checkbox"/>	White	

## What if I want my exact logo colors?

- You can provide your logo PMS color numbers in the portal
  - \$50 charge per color
  - Charges apply to all reorders

## My customer does not have a print-ready logo. What can be done?

For a small fee, the SureWerx creative team can make your customer's logo usable. Upload what you have available in Step 2 of the portal and we can get to work.

- Simple logo \$30
- Complex logo \$50

## I filled out the form on the portal. Now what?

- You will receive a confirming email immediately after submitting the form
- If a print-ready image was uploaded in Step 2, be on the lookout for a proof within 3 days